# Linjing (LJ) Wen

Agile Project Manager Specializing in Cloud & Data Migrations | AI/ML Enthusiast | Lifelong Learner | Community Builder

# About Me

AWS-Certified Consulting Project Manager with 5+ years of experience in delivering cloud consulting and professional services projects for enterprise and mid-market clients. Skilled in leading data migrations, software development, and cloud transformation initiatives. Adept at stakeholder alignment, risk mitigation, and optimizing project performance using Agile and traditional project management methodologies. Proven success in aligning project goals with strategic business outcomes, achieving a customer satisfaction score of 9.1/10.

# Contact Information

Location: Irvine, California

# Endorsements & Praise

# **★★★★** From Engineering

"LJ did a fantastic job managing a difficult engagement. She was able to effectively communicate with the client as well as the delivery team. This was a difficult client to work with and she was able to effectively manage their unrealistic expectations. I hope to work with LJ again in the future!"

- Infrastructure Engineer, Caylent

# **★★★★** From Engineering

"LJ has consistently demonstrated exceptional skills as a project manager, making significant contributions to our team's success. Her time management abilities are outstanding; she ensures that projects are completed on schedule while maintaining high standards of quality. This efficiency not only

# Professional Experience

### Caylent

Project Manager (Consulting | Professional Services) November 2021—Current

#### **KEY ACHIEVEMENT**

Successfully reduced database costs by 85% by assessing and implementing an AWS cost optimization strategy using AWS best practices for an enterprise customer.

- Delivered multi-million-dollar AWS transformations and GenAl MVPs, including RAG Chatbots, Al recommendation systems, governed data platforms, and on-prem to AWS migrations for Healthcare, Energy, Finance, Media, and Entertainment clients.
- Translated project scope and vision into clear, actionable plans, streamlining communication between cross-functional teams and stakeholders. Supported Sales and Business Development by drafting Statements of Work (SOWs) and Change Orders, contributing to a 34.8% contract renewal rate.
- Led cross-functional teams (engineers, architects, SMEs, Sales) to deliver projects on time and within budget, ensuring seamless deployment from lower environments to production following software development best practices.
- Authored executive-level reports and presentations to C-level stakeholders, facilitating strategic alignment and driving informed decision-making.
- Conducted risk analysis and developed mitigation plans to address evolving client needs, ensuring consistent project success, and consistently achieving high customer satisfaction ratings (9.1/10).
- Developed and maintained project plans, schedules, and Agile & Waterfall workflows. Introduced GenAl project management tools, optimizing resource allocation and scope control.

### Tribaliii

Project Lead | Scrum Master April 2021—November 2021

#### **KEY ACHIEVEMENT**

Successfully transformed a ten-person team from Waterfall to Agile, increasing feature shipment speed by 63.9%.

- Facilitated Agile ceremonies and optimized project velocity for a cloud-native app development project in AWS.
- Coached executives and development teams, driving a seamless transition from Waterfall to Agile.
- Streamlined hiring, onboarding, and training processes, fostering self-managed teams.

### **Games for Love**

Program Coordinator April 2021—November 2021

#### **KEY ACHIEVEMENT**

Successfully selected and onboarded a software partner, ensuring alignment with program goals and operational objectives.

 Orchestrated a one- to three-year strategic program plan and roadmap, driving SaaS platform adoption, educational content development, user acquisition, strategic partnership with government and nonprofit organizations, and international expansion.

### **Spaceout Virtual Reality**

Project Lead April 2021—November 2021

#### **KEY ACHIEVEMENT**

keeps the team on track but also fosters a productive environment...
Her ability to anticipate challenges and adapt plans accordingly is invaluable for maintaining momentum and achieving project goals."

- Engineering Manager, Caylent

### **★★★** From Leadership

"I really appreciate LJ's passion to continue to grow and learn with every new client. She guides the team and has hard conversations (such as when she posted about the customer's negative feedback, she encouraged the team to reflect on what could be done better). ... She has embraced the PM processes and even adds her own ideas on how to execute them."

- Principal Consultant, Caylent

### \*\* From Leadership

"LJ was highly professional, did a great job researching the company and business objectives before the project kickoff... LJ did an awesome job on the agile slides and explaining the role of a PO... LJ was flexible to the clients needs."

— Manager, Project Management, Caylent

#### ★ From Sales

"LJ did a great job fulfilling the PM duties on the project! Communication was clear, effective, and timely. LJ managed a very tough customer and complex project with a level of confidence and calmness that did not go unnoticed."

- Account Executive, Caylent

Successfully facilitated MVP development and managed investor relationships, ensuring strategic alignment and stakeholder engagement.

- Devised monetization strategies and developed financial forecasts for a mobile gaming app.
- Managed investor relations, liaising between angel investors and C-level executives.
- Participated in black box testing of the app's design, functionality, and performance; offering User Experience (UX) improvement suggestions to the development team.

### Magna5

Staff Accountant August 2014-October 2016

#### **KEY ACHIEVEMENT**

Successfully managed financial records and facilitated smooth transitions during M&A activities.

- Worked with external investment bankers to close a \$40M acquisition deal by providing key financial reports. Maintained accounting procedures across multiple software platforms, including PeopleSoft, CYMA, and QuickBooks, and supervised accounting clerks' data entries.
- Consolidated financial reports from three subsidiaries with a total annual revenue of \$5M, ensuring 100% accuracy over two years using the CYMA accounting system.
- Led an investigation into errors and inconsistencies in financial entries, documents, and reports, reducing financial risks by \$10K.
- Negotiated with the local government audit team and reduced \$25K in tax and penalties.

# Achievements

### **Bachelor of Science, Finance**

### Master of Business Administration

Rensselaer Polytechnic Institute

### Scrum Master Certification (ID: 1362719)

★ Scrum Alliance

# AWS Certified Cloud Practitioner (ID: M6WNZ78BDJ14QE51)

★ Amazon Web Services

# Google Project Management Certificate (ID: E6BCL7WXJ8HU)

# **Migration Ambassador Foundations (Business)**

★ Amazon Web Services

# **MVP Cloud Project Management**